



May 27, 2020

Dear Attendees of The National NeedleArts Association's Summer Trade Show:

Welcome to Cleveland!

It's an exciting time to be in Cleveland – a time of growth when passionate people with a hearty entrepreneurial spirit are getting things done and changing how the world views our city.

Currently, our region is welcoming billions of dollars in infrastructure development, which includes everything from a dramatic contemporary art museum to new restaurants, bars and new or renovated attractions.

Attending an event should be a memorable experience and a great way to discover a new destination. That said, you've come to the right place.

During your downtime, I encourage you to visit Downtown Cleveland and enjoy a night out on East 4th St., play your hand at the JACK Casino Cleveland, get that "bucket list" experience at the Rock Hall or chat it up with our locals in one of our diverse neighborhoods like Ohio City, Tremont, University Circle or Little Italy.

If you need anything during your stay, stop by our Visitors Center located at 334 Euclid Ave., visit us online at www.thisiscleveland.com, call us at 800.321.1001 or connect with us on Twitter at @TheCLE.

And, if you're having a great time and want to share your experience, make sure to use the hashtag #ThisisCLE.

Thank you,

David Gilbert
President/CEO
Destination Cleveland

VISITOR INFORMATION

THE PERFECT PLACE TO START YOUR VISIT

© DREW SHIPLEY



Cleveland Visitors Center

CLEVELAND VISITORS CENTER

334 Euclid Ave., Cleveland, OH 44114
800.321.1001 | 216.875.6600
Open Mon.-Fri. 9am-6pm and
Sat., 10am-6pm. Sunday closed.

Cleveland Hopkins International Airport

Visitor Information Booth located on
Baggage Claim Level.
Open Mon.-Sun., 9am-6 pm.

TELEPHONE NUMBERS

Hotel Reservation &

Hotline 888.323.2787
City of Cleveland/
City Hall 216.664.2000
Time & Temperature 216.881.0880
Main Post Office..... 216.443.4090
Services for Independent
Living 216.731.1529 (Voice/TTY)
LGBT Center of
Greater Cleveland 216.651.LGBT

EMERGENCY INFORMATION

EMERGENCY..... 911
Police Department..... 216.621.1234
Fire Department..... 216.621.1212
Cuyahoga County
Sheriff..... 216.443.6085
U.S. Coast Guard..... 216.937.0141
Poison Control Center..... 216.231.4455
Cleveland Care Line 216.623.5354
First Call For Help 216.436.2000

NON-EMERGENCY

Cleveland Police
Headquarters..... 216.623.5000
Ohio State
Highway Patrol..... 877.7.PATROL
Cuyahoga County
Highway Patrol..... 216.587.4305
AAA Motorist 216.621.0766
U.S. Coast Guard 216.522.4122
American Red Cross 216.431.3010
Urban League of
Greater Cleveland 216.622.0999

TRAFFIC

AAA Road Conditions 216.606.6423
Road Conditions 216.OH.ROAD
Rush Hour
Alerts..... @ODOT_Cleveland

ROAD CONSTRUCTION

Cuyahoga, Lake &
Geauga Counties..... 216.581.2333
Interstate
Construction..... 216.581.2333, ext. 650

CURRENCY EXCHANGE

Cleveland Hopkins International

Airport Patrons can exchange
currency pre-security on the baggage
claim level across from Baggage
Carousel 9 or post-security inside
Concourse C Security Checkpoint,
between Gates C-2 and C-3.

Pre-Security Location (Across from Baggage Claim Carousel 9).

Mon.-Sun., 10am-6pm, 216.265.3309
216.265.0600.

Post-Security Location (Between Gates C-2 and C-3).

Sun.-Fri., 6am-7:30pm. Sat., 6am-5pm.
216.265.3311.

Courtesy service for respective

hotel guests available at: Marriott
Downtown at Key Center, Hyatt
Regency Cleveland at The Arcade,
Renaissance Cleveland Hotel, Ritz-
Carlton Cleveland, Inter-Continental
Hotel & Conference Center Cleveland
and Inter-Continental Suites Cleveland.

SOURCES OF ASSISTANCE +

TRANSLATION

AT&T Language

Line 800.528.5888, option 3.

International

Services Center 216.781.4560

Technical Translation

Services 440.942.3130

U.S. CUSTOMS

Customs Service Department of Cleveland, Airport

Inspection Branch..... 216.267.3600

District Office,

District Director, 440.891.3800

GLOBAL CLEVELAND

A Welcome Hub for newcomers
seeking information and services is
located in the Huntington National
Bank Building at 200 Public Square.
Look for their entrance off Euclid
Avenue. 
200 Public Square, Cleveland, OH 44114
216.472.3282 | globalcleveland.org

VISITOR STATS

19.2 million people visited Cuyahoga
County (2018).

Source: Tourism Economics Report & D.K. Shifflet

CLEVELANDER TIPS

In Cleveland, "soda" is referred to as
"pop." If you hear "Burning River" or
"Holy Moses," it's just someone ordering
a craft beer made locally by Great Lakes
Brewing Company. Many Clevelanders
identify themselves as being either
eastsiders or westsiders (the division
being the Cuyahoga River), but all seem
to claim Downtown.

HISTORY

Cleveland has a proud history that
is 223 years in the making. General
Moses Cleaveland of the Connecticut
Land Company came to the Western
Reserve and founded the City of
Cleveland in 1796. The name changed
to its current spelling in 1831 when the
"a" was dropped in order to fit the city's
name on a newspaper masthead.

FUN FACTS

Cleveland is the home of Jerry Siegel
and Joe Shuster, the creators of
Superman, as well as a filming location
for major motion pictures, including
"A Christmas Story," "The Avengers"
and "Captain America 2: The Winter
Soldier." Oscar winners Paul Newman
and Halle Berry hail from the region.
So does Hall of Fame guitarist, Joe
Walsh, who honed his craft with The
James Gang in the 1970s with the
popular single "Funk #49." LifeSavers
candy, the modern golf ball and the
electric streetlight are all Cleveland
firsts invented right here in Cleveland.

LOCATION + POPULATION

Cleveland, located in the Eastern
Standard Time Zone (EST) in the State
of Ohio within Cuyahoga County, is
on the southern shore of Lake Erie,
part of the Great Lakes Region.

It is the 18th largest metro area and
15th largest consumer market in the
United States with 2 million residents
in Greater Cleveland metro and nearly
400,000 in the City of Cleveland.

BUSINESS

Cleveland has a \$236 billion annual
economy and is home to a number
of companies that are on *Fortune*
magazine's list of the top 500 industrial
and top 500 service companies in
the United States, including KeyCorp,
Sherwin-Williams, Eaton Corp and
Progressive Insurance.

HIT THE HEIGHTS



WANT TO GET A GOOD LOOK AT CLEVELAND? > Visit the 42nd floor **Terminal Tower Observation Deck** for 360° views that extend 30 miles. Open on Saturdays and Sundays (April to mid-December) for 25-minute, self-guided tours from 12-4pm. Visit eventbrite.com for \$5 tickets and schedule.

GETTING AROUND

WALK

According to Walk Score, a popular internet site for ranking pedestrian-friendly cities, Downtown Cleveland is considered a "walkers paradise." Most attractions in Downtown Cleveland can be reached within a 20-minute walk.

PUBLIC TRANSIT

Public transit helps when the weather isn't cooperating. Cleveland's Regional Transit Authority runs free trolley buses on weekdays, as well as nights and weekends. RTA also operates a rail line between Cleveland Hopkins International Airport and Tower City Center every 15 minutes.

TAXI & RIDE SHARE

While in Cleveland, taxi cab and ride share services are available throughout the region, Downtown and at the Cleveland Hopkins International Airport. So, save the driving for someone else with our partners.

CLEVELAND WEATHER

MONTH	DAILY HIGH	DAILY LOW	PRECIPITATION (Inches)
January	34.4°F	21.7°F	2.7
February	37.5°F	23.6°F	2.3
March	46.6°F	30.2°F	2.9
April	59.1°F	40.4°F	3.4
May	69.5°F	50.1°F	3.6
June	78.6°F	59.8°F	3.4
July	82.6°F	64.3°F	3.4
August	80.8°F	63.1°F	3.5
September	73.9°F	56.0°F	3.8
October	62.3°F	45.4°F	3.0
November	50.8°F	36.9°F	3.6
December	38.4°F	26.4°F	3.1
<i>Annual Average</i>	59.3°F	43.3°F	3.2

For the latest forecast, visit cleveland.com/weather.

National Weather Service climate averages for 1980-2010.

TELL US HOW
*Cleveland*SM
IS DOING

Take the 1-minute survey at
MYCLEVELANDEXPERIENCE.COM



NEIGHBORHOODS

DOWNTOWN CLEVELAND



Cleveland skyline from the Gateway District

© AERIAL AGENTS

TOWER CITY DISTRICT

The 52-story Terminal Tower splits the Cleveland skyline like a towering cloud buster. It's rightfully a city symbol. At the tower's base is the renovated Regional Transit Authority's light rail system. Inside is the ornate Tower City Center, home to a retail mall, food court, cinema and a rich selection of hotels and restaurants. Next door is the gambler's paradise, JACK Cleveland Casino, taking bets daily in the historic Higbee Building on Public Square.



Tower City District

© CODY YORK

WAREHOUSE DISTRICT

If you're going to brave that cute, black, cocktail dress (fab, btw), then we suggest you take your entourage to the Warehouse District. Explore club life, upscale eating options and valet parking on West 6th, West 9th and West St. Clair (spots like the Nauti Mermaid, Blue Point Grille and Barley House). The historic warehouses that give this district its name are also home to posh renovated condos and lofts. Young urban socialites live above; Cleveland nightlife buzzes below.

216.344.3937 | warehousedistrict.org | [f](#) [t](#)

NORTH COAST HARBOR DISTRICT

Where do jocks, nerds and punks commune on the weekends? It's called the North Coast Harbor — home to Cleveland's great monuments to sports, science, history and rock music. Roll call includes: the Rock and Roll Hall of Fame; Great Lakes Science Center; FirstEnergy Stadium (home of the Cleveland Browns); Steamship William G. Mather; the U.S.S. Cod World War II submarine; the Goodtime III sightseeing boat; Rock & Dock Marina; and the International Women's Air and Space Museum.



The Flats

© CODY YORK

THE FLATS

The Flats used to be Cleveland party headquarters in the '80s and '90s. But things have changed...for the better. Today, The Flats is again bustling, but now the east bank is reinvented around big businesses in the EY office tower, apartments, the trendy Aloft Hotel, restaurants and entertainment like Punch Bowl Social, Thirsty Dog Brewery and Margaritaville, and a 1,000-foot boardwalk along the Cuyahoga River. The Nautica Entertainment Complex (on the west bank) has reintroduced family fun to the area with the Greater Cleveland Aquarium, Jacobs Pavilion and the Nautica Queen cruise ship. Plus, nearby Music Box Supper Club offers a solid line-up of river views, casual fine dining and live music.

216.665.6613 | flatseast.com | [f](#)

5 MINUTE WALK



1

2

3

4

Lake Erie

NORTH COAST HARBOR

THE PORT

DOWNTOWN

WAREHOUSE DISTRICT

THE FLATS

Cuyahoga River

Settler's Landing

Carl B. Stokes Federal Courthouse

Canal Road

West Huron Road

Ontario Street

East 4th Street

Prospect Avenue

Huron Road East

Bolivar Road

East 9th Street

Carnegie Avenue

East 14th Street

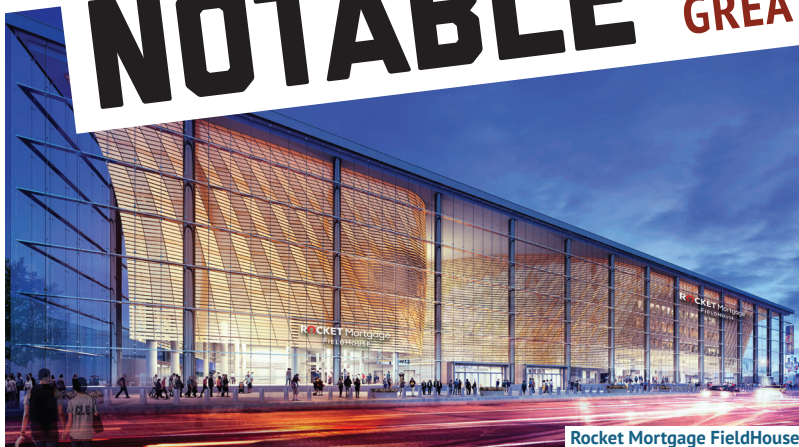
MAJOR ATTRACTIONS

- C4 Cleveland Visitors Center
- C4 East 4th Street
- B2 FirstEnergy Stadium
- B1 Goodtime III
- B1 Great Lakes Science Center
- A4 Greater Cleveland Aquarium
- C2 Huntington Convention Center
- C4 JACK Cleveland Casino
- E3 Playhouse Square
- D4 Progressive Field
- C3 Public Square
- D4 Rocket Mortgage FieldHouse
- B1 Rock & Roll Hall of Fame
- B1 Steamship William G. Mather
- C4 Tower City Center
- C1 USS Cod Submarine



NEW & NOTABLE

CHECK OUT
THE LATEST AND
GREATEST OPENINGS



Rocket Mortgage FieldHouse

BIGGER AND BETTER

NORTHEAST OHIO'S MUSEUMS AND SPORTS VENUES JUST KEEP THE HITS COMING.

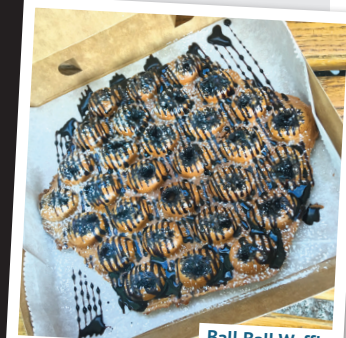
By Annie Zaleski

- > **Jam on It** Ready to jam? This summer, the **Rock & Roll Hall of Fame** unveiled **The Garage**, a hands-on, interactive space that lets visitors fulfill their dreams of rock god status. Aspiring musicians can play on at video-driven practice stations highlighting how to play iconic tunes on guitar, bass, keyboard, or drums; relax in a chilled-out acoustic lounge; and join forces with other visitors to rock out together, garage band-style.
- > **Playing the Field(House)** Quicken Loans Arena has a new name—**Rocket Mortgage FieldHouse**—and a fresh look, courtesy of a \$185 million expansion and renovation project. All eyes will be on the buffed-up venue when Cleveland hosts the 2022 NBA All-Star Game, although locals got their first glimpse at the space—which boasts a glass atrium, gathering spaces and a glossy new exterior—at the Black Keys homecoming concert.
- > **It Takes a Village** Touchdown! Now that the Tom Benson Hall of Fame Stadium facelift is complete, the **Pro Football Hall of Fame Village** is turning its attention to the second phase of its nearly \$900 million revamp. Officials are hashing out plans to break ground on a waterpark and football-themed hotel, as well as retail/dining options and the **Black College Football Hall of Fame**. Ideally, expect a kickoff—er, opening—in 2022.
- > **Winging It** As the **Cleveland Museum of Natural History** gears up to celebrate its December 2020 centennial, the museum is also finalizing a \$150 million expansion plan highlighted by a sparkling new exhibit wing. Appropriately, the proposed building facade touches on the region's history—namely by nodding to our lakefront location and glacial roots—with a rippled, white roof shaped to resemble ice forms and gentle waves.

DIG IN

[By Rebecca Ferlotti]

From Hong Kong street food favorites like **Ball Ball Waffle** to real-deal Mexican tacos at **Hola Tacos**, the city's newest culinary entries provide a true passport for the palate. For a sit-down experience, top chef Doug Katz of Fire Food & Drink is back at it again with his new Middle Eastern/Israeli restaurant: **Zhug**. (We'll let you ask how to pronounce it.) And a new **Angie's Soul Café** Carnegie Avenue location has taken over the former Hot Sauce Williams spot—picking up right where the HSW legacy left off with classic down-home favorites.



Ball Ball Waffle

Photos: Top to Bottom: © Cleveland Cavaliers, © Mark Schutte
Opposite: Photos Clockwise: © Mark Schutte, © Nate Migal, © Cleveland Museum of Art

Things to do in CLEVELAND

Cleveland™



We're not worthy! We're not worthy! Pay homage to rock icons and see video, artifacts and memorabilia at the legendary Rock & Roll Hall of Fame. Recently updated with \$15.1 million in bold renovations, the Rock Hall now has even more to gawk at.



With dining hotspots from Cleveland's own "Iron" Chef Michael Symon and other James Beard Foundation Award winners, a melting pot of ethnic restaurants, numerous microbreweries and the lone food-only public market in the nation, the culinary scene in Cleveland is simply delicious.



One of the nation's oldest and most storied football franchises plays its home games on the shore of Lake Erie, within a 10-minute walk of downtown hotels, restaurants and bars.



The glitz and glam of theater come to life in Playhouse Square, the largest performing arts district outside NYC. You can catch your favorite comedies, tragedies and Broadway hits in one of ten venues.



The adrenaline comes complimentary at Cedar Point Amusement Park, home to a pretty amazing collection of scream machines, including the recently opened Valravn and the new Cedar Point Shores waterpark.



Major League Baseball is exciting at Progressive Field, home of the Cleveland Indians, giving visitors plenty of options to be entertained in a food-rich and family friendly atmosphere.



Excitement happens at Rocket Mortgage FieldHouse when the NBA's Cleveland Cavaliers take the court.

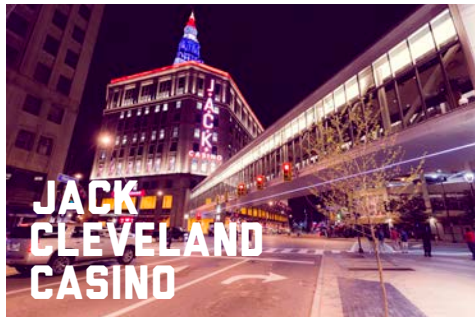
WORLD-CLASS EXPERIENCES *without the world-class ego* | JOIN IN AT ThisisCLEVELAND.COM | [#ThisisCLE](https://twitter.com/ThisisCLE)



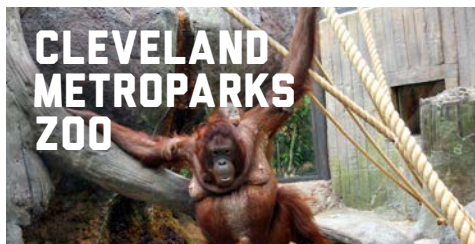
Picasso, Monet, Warhol – free. Yeah, you heard us right. One of the most prestigious cultural institutions in the country offers free admission to its stunning permanent collection.



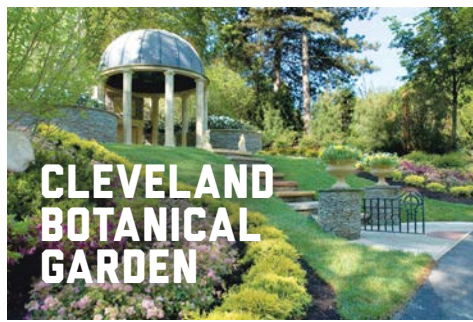
Play name-the-constellation. Wave to Lucy, the earliest known hominid. Compare smiles with a T-Rex. You can do that and more at the Cleveland Museum of Natural History.



Feeling rather high roller-ish? The high-energy JACK Cleveland Casino features non-stop gaming action with slot machines, table games and the ROCK Bar and Lounge.



With more than 3,000 animals located throughout 165 rolling wooded acres and the two-story RainForest full of exotic creatures and striking plant life from across the globe, Cleveland Metroparks Zoo and RainForest is not your typical zoo.



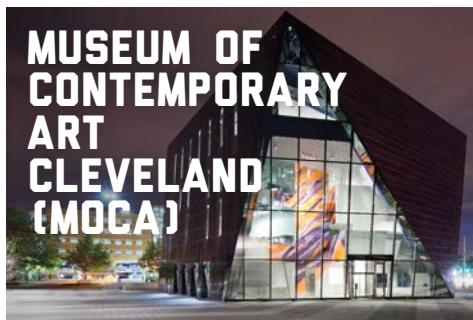
Whether you're a green thumb or green dumb, the Cleveland Botanical Garden offers a beautiful escape with its indoor exhibits housed in a magnificent glasshouse and 10 acres of outdoor gardens.



The Cleveland History Center showcases just about everything there is to know about Cleveland's history – complete with sports artifacts; antique, vintage and classic automobiles; ornate costumes, and the famous Euclid Beach carousel.



Hear, hear! The Cleveland Orchestra stands today among the world's most revered.



The museum itself, which opened in 2012, is a work of dramatic geometric art. MOCA provides a diverse array of innovative and flexible exhibitions, programs and art of our time.



Why? Why? Why? These questions and more are answered at the Great Lakes Science Center, featuring hands-on exhibits, a digital dome theater, the Steamship William G. Mather and the NASA Glenn Visitors Center.



A weekend getaway is all about getting outside life's familiar four walls. In Cleveland, you'll find plenty of recreational opportunities on the great Lake Erie, throughout the Cuyahoga Valley National Park and within thousands of acres of green space in the Cleveland Metroparks.

FOOD STATION

BITE INTO CLEVELAND'S CULINARY CULTURE



FOOD KNOWS NO BORDERS

By Mary Mihaly

- > **Zoma Ethiopian Restaurant** Check your pretense at the door at Cleveland Heights-based Zoma Ethiopian Restaurant, where hands trump silverware. Scoop your beef stew with chunks of flatbread; order food with exotic names like *kitfo* or *qunata firfir*; or try a *sambusa* (lentil-filled pastry) and wash it all down with sweet Ethiopian honey wine.
- > **Zaytoon Lebanese Kitchen** Named for the Arabic word for “olive,” Zaytoon Lebanese Kitchen in Playhouse Square is a hit with the Downtown lunch crowd for its fresh, innovative dishes. Newbies can stick with traditional foods like hummus or baba ganouj, while more exploratory eaters can choose their own adventure at the falafel or shawarma bars. (P.S. Baklava for dessert is practically a requirement.)
- > **India Garden** Helpful hint to the uninitiated: be sure to allot a few minutes at Lakewood’s India Garden to take in the long lists of curries, vindaloos and kabobs. Your best bet? The massive lunch buffet, offered seven days a week. There’s even a happy hour of sorts—snag specials on Vegan Mondays or Chicken-n-Lamb Thursdays.
- > **Barroco** The best way to describe the eclectic menu at Barroco’s three locations is “street-inspired South American.” Order from an array of grilled, stuffed arepas—from braised beef to buffalo chicken—and finish with caramel custard flan. No shortage of options here...they even have nine different versions of plantains! New to this type of cuisine? Lucky you, as the menu comes replete with cheat sheet.
- > **Irie Jamaican Kitchen** Channel your best Bob Marley at Collinwood’s Irie Jamaican Kitchen and prepare to start humming “One Love.” The chef grew up in Jamaica so he knows jerk, that uniquely Jamaican seasoning for chicken, beef or seafood. Order “Jahpotle” and build your own wrap or bowl, and don’t leave without sipping some delicious sorrel.

STATELY DINING

[By Mary Mihaly]



Built as an ode to U.S. President James A. Garfield, the city’s first steel frame skyscraper housed banks such as Guardian Savings & Trust and National City Bank for over 90 years. Today the building—which boasts original touches like a large marble staircase—houses the aptly named, upscale **Marble Room** steakhouse. Over the bridge at Ohio City’s **Crop Bistro**, diners can’t decide which is more impressive—the restaurant’s massive arched windows, bank vault-slash-party room or its locally sourced menu. In Tremont, Zagat-rated **Dante** serves up “New American” cuisine inside a historic bank building that retains its grandeur.

SHAKE IT UP

SWILL AND CHILL AT THESE COOL CLEVELAND COCKTAIL BARS.

[By Rebecca Ferlotti]



SIP ON VINTAGE COCKTAILS AT VTR

Velvet Tango Room

Gritty with a side of class, Velvet Tango Room has plenty of space to unwind and enjoy a handcrafted cocktail (not to mention a two-hole putting green and live jazz trio). Hit up VTR on a Friday or Saturday, when the always dressed-to-impress owner Paulius Nasvytis flambés bananas foster tableside.

Porco

Keeping the Polynesian cocktail tradition alive, this tiki lounge serves drinks like the Zombie (brought to you smoking), as well as a shareable—or not—alcoholic Hawaiian punch drink called the Scorpion Bowl. If you're a one-drink kind of person, try Tiki Bob's Concussion and, perhaps literally, knock yourself out.



THE POLYNESIAN VIBE IS REAL

Society Lounge

Inspired by elite Manhattanites and world travelers of yesteryear, Society Lounge brings a swanky vibe to Cleveland.

Classic handcrafted cocktails repping the 1860s through 1940s intermingle with originals like 4th St. Sour (a rosemary-infused vodka and Argentine wine concoction). Order some gin-roasted olives to pair with your spirits and party like Prohibition just ended.

The Spotted Owl

House rules say no kissing in this Tremont hipster-chic bar, but arguing is encouraged. Choose from their cocktail wheel based on your mood—rejoice with something bubbly or reflect with a dark and smoky drink. Curated shot-and-beer pairings round out the inventive libation lineup.



GET COZY WITH A TRIBUTARY COCKTAIL

Tributary

Upon entering this reclaimed bar (circa the 1870s) in Gordon Square, patrons are greeted with a "Cheers"-esque vibe, but cooler. With plenty of seasonal spirits and Tributary's takes on classics, there's no excuse not to head there right after work each night.



SAVOR LARDER'S KOJI-CURED PASTRAMI

A CUT ABOVE

In this meat-and-potatoes town, we deliver on the first half of the equation with foodie-favorite neighborhood butcher shops. Take the "lady butchers" of **Saucisson**, for instance, who built a fan following at farmers' markets before launching their beloved brick-and-mortar in Slavic Village. (Little wonder they were recently named to the Travel Channel's "Zimmern List.") Over in Hingetown, a former firehouse plays home to **Larder**—an Eastern European deli helmed by Cleveland culinary darling and James Beard semifinalist Jeremy Umansky. **EDWINS Butcher Shop** is the newest entry to the ever-growing list of Cleveland butcher shops, as a retail-shop-slash-lunch-hotspot that doubles as the Buckeye neighborhood's first fresh meat vendor in almost 50 years.

SOUTHERN TASTES

THESE SOUL FOOD SPOTS BRING COMFORT FOOD—AND A LITTLE KICK—TO CLE'S CULINARY SCENE.

By Rebecca Ferlotti



ZANZIBAR FUSES SOUTHERN STAPLES AND SPECIALTY DISHES

1

Zanzibar Soul Fusion

Southern comfort kicked up a notch, this dual-location soul food restaurant's menu is nothing short of mouth-watering—featuring staples from catfish fingers to collard greens.

2

Angie's Soul Café

Angie Jeter brought down-home South Carolina cooking to Cleveland in 1986 with her own spin, and the restaurant has been satisfying local soul food lovers ever since.

3

Beckham's B&M Bar-B-Que

Their self-described "lip-smackin' sauce" will knock your socks off. With plenty of bar-b-que options at every price point, this east side franchise has you covered.

4

Boiling Seafood Crawfish

Sure, you could order seafood by the pound at this east side eatery, but why pass up The Ultimate Experience—a beautiful mess of crawfish, shrimp, andouille sausage, clam, crab and calamari?

5

Southern Café

Featuring scratch-made classics with a modern twist (like buttermilk fried chicken and red velvet waffles), Southern Café infuses a little soul into Cleveland's west side.



SHOW YOUR BADGE PROGRAM

The following Destination Cleveland partners are offering specials to meetings and convention attendees to make your experience in Cleveland all the more enjoyable. To participate, simply show your conference/convention badge to any of the participating partners listed and receive their exclusive offer. All offers are valid within the 2020 calendar year and are subject to certain restrictions* Q1 2020.

ATTRACTIONS + ENTERTAINMENT

Cleveland Candle Company

2032 W. 25th. St.
Cleveland, OH 44113
216.471.8477
www.clecandleco.com

10% off any purchase.

Cleveland Play House

1407 Euclid Ave.
Cleveland, OH 44115
216.241.6000
www.clevelandplayhouse.com

25% off tickets for any show this season.
Use promo code **BADGE**.

Escape in 60

1266 W. 6th St.
Cleveland, OH 44113
216.307.5444
<https://escapein60.co/>

\$5 off each ticket purchased. Use promo code **BADGE** to book online.

Great Lakes Science Center

601 Erieside Ave.
Cleveland, OH 44114
216.694.2000
www.greatscience.com

\$2 off admission. Valid for general admission and combo tickets. Offer not valid on ticketed traveling exhibitions or special events and programs. Coupon has no cash value.

Greater Cleveland Aquarium

FirstEnergy Powerhouse
2000 Sycamore St.
Cleveland, OH 44113
216.862.8803
www.greaterclevelandaquarium.com

\$5 off regular daytime admission for adults and children. (Up to 4 people per badge.) Must be purchased at the Aquarium ticket counter. Not valid online.

International Women's Air & Space Museum, Inc.

Burke Lakefront Airport
1501 N. Marginal Rd. Ste. 165
Cleveland, OH 44114
216.623.1111
www.iwasm.org

10% off any gift shop purchase at the museum's on-site store.

Music Box Supper Club

1148 Main Ave.
Cleveland, OH 44113
216.242.1250
www.musicboxcle.com

Receive 2 free tickets to the live music venue. Check the website for concerts then call the Box Office for availability and your name will be put at Will Call. Show your badge upon arrival.

Rock and Roll Hall of Fame

1100 Rock and Roll Blvd.
Cleveland, OH 44114
216.781.7625
www.rockhall.com

"Show Your Badge" at the Box Office - OR - go to ticketing.rockhall.com and enter promo code "Badge20" to receive \$2 off adult general admission (regularly \$28)! Not valid for special events. Subject to availability. Good for adult general admission. Not valid on previously purchased tickets.

Society Lounge

2063 E. 4th St.
Cleveland, OH 44115
216.781.9050
www.societycleveland.com

10% off your bill.

DINING

1890 Restaurant

Hyatt Regency Cleveland at The Arcade
420 Superior Ave. East
Cleveland, OH 44114
216.776.4576
<http://cleveland.hyatt.com>

Complimentary appetizer with purchase of a bottle of wine.

Barrio - Gateway

503 Prospect Ave.
Cleveland, OH 44113
216.862.4652
www.barrio-tacos.com

\$5 off a Tres Amigos appetizer. Only available at Gateway location.

Blue Point Grille

700 W. St. Clair Ave.
Cleveland, OH 44113
216.875.7827
www.bluepointgrille.com/

Free crème brûlée.

Chocolate Bar

347 Euclid Ave.
Cleveland, OH 44114
216.622.2626
www.chocolatebarcleveland.com

Purchase 2 sandwiches or entrées and receive a complimentary "Dip Your Berries" dessert.

Flannery's Pub

323 E. Prospect Ave.
Cleveland, OH 44115
216.781.7782
www.flanneryscle.com

10% off food portion of your bill.

Ghost Light Restaurant & Lounge

Crowne Plaza Cleveland at Playhouse Square
1260 Euclid Ave.
Cleveland, OH 44115
216.615.3307
www.crowneplaza.com/clvplayhousesq

Buy 1 Entrée and receive 1/2 off second entrée. Not valid on specials. Dine-in-only.

House of Blues Cleveland

308 Euclid Ave.
Cleveland, OH 44114
216.523.2583
www.houseofblues.com/cleveland

10% off in HOB Restaurant & Bar, Foundation Room or Company Store. Excludes CD's and artwork. Restaurant discount is for dine-in only.

Hyde Park Prime Steakhouse - Cleveland

123 Prospect Ave. West
Cleveland, OH 44115
216.344.2444
www.hydeparkrestaurants.com

20% off food and non-alcoholic beverages.

JACK Cleveland Casino

100 Public Square
Cleveland, OH 44114
216.297.4777
www.jackentertainment.com/cleveland/

20% off your final bill at JACK's 2 fast-casual restaurants, STACK'D and Nonna Pazza. Must be 21 or older to participate.

Jimmy Buffett's Margaritaville

1150 Front St.
Cleveland, OH 44113
216.615.8855
www.margaritavillecleveland.com

15% off food and non alcoholic beverages.

Lola Bistro

2051 E. 4th St.
Cleveland, OH 44115
216.621.5652
www.lolabistro.com

5% off food portion of your bill.

Luca

2100 Superior Viaduct
Cleveland, OH 44113
216.862.2761
www.lucacleveland.com

Free dessert with the purchase of an entrée.

Mabel's BBQ

2050 E. 4th St.
Cleveland 44115
216.417.8823
www.mabelsbbq.com

Complimentary order of Cracklin' with purchase of any lunch or dinner item. Limit one per table.

Murano Modern Italian Cuisine

1852 E. 6th. St.
Cleveland, OH 44114
216.716.8900
www.muranocleveland.com

Order 2 entrées and receive 2 cannoli's.

Music Box Supper Club

Rusty Anchor Restaurant
1148 Main Ave
Cleveland, OH 44113
216.242.1250
www.musicboxcle.com/dining

Free appetizer with the purchase of an entrée.

Pickwick & Frolic Restaurant and Club

2035 E. 4th St.
Cleveland, OH 44115
216.241.7425
www.pickwickandfrolic.com

10% off food portion of your bill. Dine-in only.

Ruth's Chris Steak House

200 Public Square
Cleveland, OH 44114
216.539.8404
www.ruthschris.com

One complimentary appetizer or dessert. Entrée purchase required. Limit 1 per table. Valued up to \$17

Saucy Brew Works

2885 Detroit Ave.
Cleveland, OH 44113
216.666.2568
www.saucybrewworks.com

50% off medium single topping APizza, Monday - Sunday, Dine-In only, one per check-per day. Not valid on Happy Hour items or with any other discount.

Stadium 3 Bar & Grille

DoubleTree by Hilton Downtown
Cleveland-Lakeside
1111 Lakeside Ave.
Cleveland, OH 44114
216.241.5100
www.doubletreecleveland.com

Free dessert with a lunch or dinner entrée purchase. 1 offer per person.

The Corner Alley Downtown @ E. 4th

402 Euclid Ave.
Cleveland, OH 44114
216.298.4070
www.thecorneralley.com

20% off food portion of your bill.

Urban Farmer Cleveland

The Westin Cleveland Downtown
777 St. Clair Ave.
Cleveland, OH 44114
216.771.7707
www.urbanfarmercleveland.com

Complimentary small charcuterie board. Promotion valid 11am - 11pm daily.

Zocalo Tequileria

2071 E. 4th St.
Cleveland, OH 44115
216.781.0420
www.zocalocleveland.com

20% off food portion of your bill.

SALON + SPA SERVICES**Marengo Luxury Spa**

The Arcade
401 Euclid Ave., Suite 135
Cleveland, OH 44114
216.621.4600
www.marengospa.com

10% off massages, facials, body wraps, manicures, pedicures and waxing services.

Trilogy

100 St. Clair Ave. NE, 3rd Floor
Cleveland, OH 44114
216.298.5115
www.trilogycle.com

10% off any spa or salon service including massages, facials, body wraps, manicures, pedicures and waxing services. Certain restrictions apply.

SHOPPING

C.I.E. Clothing Company

342 Euclid Ave.
Cleveland, OH 44114
216.736.8879
www.cleclothingco.com

10% off in-store purchase. Not valid on sale merchandise.

Campbell's Sweets Factory - Downtown Arcade

424 Superior Ave. E.
Cleveland, OH 44114
216.862.4440
<https://campbellssweets.com/locations/campbells-sweets-factory-downtown-arcade/>

10% off in-store purchase.

Prosperity

The Arcade
401 Euclid Ave., Suite 157
Cleveland, OH 44114
216.431.7677
www.prosperityjewelry.com

10% off sale items or purchase one piece at full price, get a second piece of equal or lesser value for half price. Offer is good for Art Glass earrings, necklaces, bracelets, and more.

Rocket Fizz

530 Euclid Ave., Suite 22B
Cleveland, OH 44114
216.505.5225
www.rocketfizz.com

Free Rocket Fizz brand soda with \$20 purchase.

The Everarbor Company

2617 Scranton Rd.
Cleveland, OH 44113
440.823.7945
www.everarbor.com

15% off all store merchandise.

SIGHTSEEING + TRANSPORTATION

Cleveland Brew Bus

Cleveland, OH 44114
216.773.2567
www.clevelandbrewbus.com

\$15 off a regularly priced ticket for any public tour.

Company Car & Limousine

Cleveland, OH 44114
216.861.7433
www.companycarlmo.com

Buy 1 ticket and receive a 2nd for 50% off any local tour. Monthly and weekly city, winery, brewery, Amish country, seasonal, and several other local tours. Black out dates may apply. Not valid on custom or privately booked tours.

Nautica Queen

Flats West Bank
1153 Main Ave.
Cleveland, OH 44113
216.696.8888
www.nauticaqueen.com

15% off the regular adult cruise ticket price for a lunch, brunch or dinner cruise. Not valid on holiday/special event cruises, Saturday dinners or parties of 25 or more.

Relish Cleveland Food Tours

Ohio City
Cleveland, OH 44113
440.622.4465
www.relishcle.com

15% off a regularly priced ticket for any public Relish Cleveland Food Tour. Book online using promo code BADGE2020.

See-Cle

Mayfield Heights, OH 44143
216.287.0807
www.SEE-CLE.com

20% discount on all personal tours of the Greater Cleveland area. 24 hour notice is required.

Tours of Cleveland

Walking Tours of Downtown Cleveland
Cleveland, OH 44111
216.318.3865
www.toursofcleveland.com

\$2 off regularly priced tour of downtown Cleveland. Book online and use promo code CLEBADGE20. Reservations required.

SPORTS + RECREATION

Parker Hannifin Downtown YMCA

1301 E. 9th. St.
Cleveland, OH 44114
216.344.7700
www.clevelandymca.org

Discounted Day Pass for \$5 (a 50% savings). Guests must sign Guest Waiver, bring a valid drivers license or ID and be over the age of 18 or have a legal guardian present.

Trilogy

100 St. Clair Ave. NE, 3rd Floor
Cleveland, OH 44114
216.298.5115
www.trilogycle.com

\$10 day pass to the fitness center (50% savings). Only applicable during staffed hours. Guest must sign waiver and be over the age of 18.

*The offers listed cannot be combined with other offers, discounts, promotions, gift certificates, group admission or used for special events or programs. Offers are valid only during convention dates and you must show your badge to receive the discount. Discount does not apply to the purchase of alcohol, tax or gratuity. Offers are based on availability. Other restrictions may apply.